

# Watergram

A Publication of The Westbury Water District

Spring/Summer 2023

## PROGRESS IS HAPPENING

### Treatment Plant Update



Westbury Water District is pleased to report on the progress of its new state-of-the-art water treatment plant at the Drexel Avenue location and its adjacent wells, Well 6 and 7A. This initial construction is part of our 5-Year Capital Improvement Campaign, designed to upgrade and renovate the facility and surrounding infrastructure.

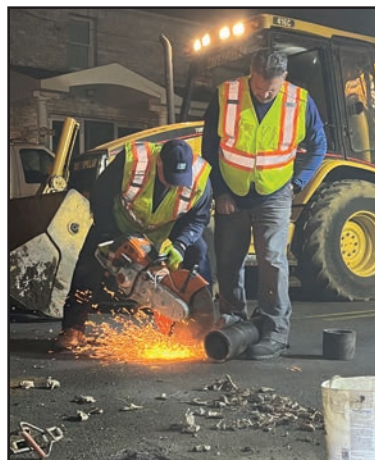
The Drexel Avenue plant will protect the quality and safety of our community's drinking water supply, now and into the future.

The new facility includes Advanced Oxidation Process (AOP) treatment and granular activated (GAC) filtration treatment, processes found to remove organic and inorganic contaminants, including 1,4-dioxane, PFOS and PFOA.

Construction on the new plant, located at the site of the former maintenance building on Drexel Avenue, began early this year. The District is on target to complete the project in the latter half of 2024.

#### PROGRESS TO DATE:

- Abatement and removal of the Drexel Avenue building's facade is complete and construction of exterior finishes for the new offices have begun.
- Demotion of the former garage has been successfully completed, and excavation is underway.
- Demolition of the existing office building interiors has begun, and offices have been temporarily moved to office trailers to ensure continuity of business activities.
- Installation of underground piping to and from the plant continues and is ongoing.
- New foundations for the construction of treatment plant are currently being installed.



**AOP treatment** is the only process found to remove “forever chemicals” such as 1,4-dioxane. GAC filtration will remove PFOS and PFOA from drinking water.

#### State Street Well (Well 12)

The State Street Well, or Well 12, added GAC filters to its original design and the foundation for this treatment facility's construction is now complete.

The GAC vessels for filtration have been delivered and installation is expected to be completed this July.

Site restoration including pavement and fencing is slated to be completed towards the end of this year while construction of the treatment plant is projected for completion the following spring.

**Note:** Completion dates are pending receipt of the principal electrical equipment.

**GAC filtration** is the preferred filtration media today. Water is pumped through these vessels and the activated carbon absorbs contaminants and removes dissolved organic matter, ensuring our drinking water is safe and tastes great!

# Pay Your Bill...Online

Westbury Water District now offers our customers a convenient way to pay their water bills online utilizing a secure third-party provider. All major credit cards are accepted, or you may use your checking account.

**Credit card transactions under \$80:**  
• \$2.00 flat fee assessed

**Credit card transactions \$80 or more:**  
• 2.5% service fee

**Online check payments:**  
• \$2.00 flat fee assessed

Fees are charged by our third-party processor for all online payments. The Westbury Water District does not receive any portion of the fee.

## **FAST & EASY**

When paying your bill, you must include your billing date and account number, which can be found on your water bill.

## **Important to Note:**

The only method for making an electronic payment to the District is through our new authorized third-party provider. **We no longer accept payment through Doxo.**



If you have any questions, call us at: **(516) 333-0427** or email: **info@westburywaterdistrict.com**  
We're always here to help!

# Irrigation Rules In Effect

WWD reminds our customers of the Nassau County Ordinance for water irrigation.

- Watering is prohibited between 10 a.m. and 4 p.m.
- Odd-numbered homes water on odd-numbered days
- Even and non-numbered homes water on even-numbered days

For underground irrigation systems, Westbury Water District has the full set of rules and regulations on our website. Visit: [www.WestburyWaterDistrict.com](http://www.WestburyWaterDistrict.com) to learn more.

# Congratulations Matteo!



Matteo Di Nuzzo, a dedicated employee of the Westbury Water District for over 20 years was promoted to the position of Chief Water Plant Operator in January 2023. As Chief Water Plant Operator, Mr. Di Nuzzo is responsible for the

day-to-day operations of the water plant and oversees a work crew of 14 employees while reporting directly to Superintendent John Ingram. He is tasked with ensuring the safe and efficient delivery of clean water to the residents of the Westbury community.

Mr. Di Nuzzo's promotion is a testament to his hard work and commitment to the District and his passion for providing safe and reliable water service to his local community.

# Water Conservation in Our Westbury Community

Summertime & During Construction

**As we approach the warm-weather season, demand on our water supply can increase as much as eight times!**

The biggest draw on demand comes from outdoor sprinkler systems, but pools, gardening, showers, and more laundry due to outdoor play contribute to the rise in usage. While the Westbury Water District is undergoing construction, our capacity is lessened so it is even more important to be vigilant in conservation efforts during this time.

## 10 TIPS FOR SUMMER WATER CONSERVATION

- Water your garden and lawn only when needed
- Move the lawnmower blade up
- Mulch your garden
- Use a car wash instead of a hose
- Landscape with native plants
- Install a rain barrel or drip hose
- Sweep, don't hose your driveway
- Keep a cold-water pitcher in the fridge
- Use a nozzle on your garden hose
- Fix those leaks!



## The DEC and EPA Have Ambitious Water Conservation Goals You should too!

The New York State Department of Environmental Conservation (DEC) has set some ambitious goals for protecting and conserving our water resource. These goals are designed to ensure and protect the future of our water supply.



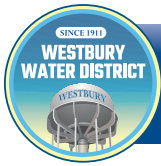
**The earth is 70% water, yet only 1% of that water is available for human use.** The DEC has targeted a goal of 15% reduction in water usage as part of their water plan.

One of the DEC's key water conservation efforts is the support of the Environment Protection Agency's WaterSense® program. This program makes it easy to select water-efficient products. Products designated with the WaterSense label are certified to use 20% less water, save energy and perform better than traditional models.

Look for the **WaterSense logo!** You will be saving money and our precious water resource.



Visit [www.epa.gov/watersense](http://www.epa.gov/watersense) to learn more.



# Watergram

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**Office Hours:**  
Monday - Friday, 8:00 a.m. - 4:00 p.m.

**Board of Commissioners:**  
William C. Olson, Chairman  
Barry Green, Secretary  
Rodney Caines, Treasurer

**Superintendent:**  
John R. Ingram

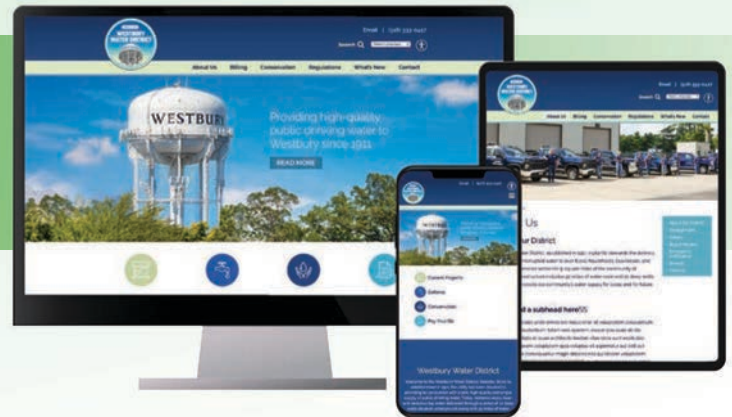
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## NEW WESTBURY WD WEBSITE TAKES FLIGHT!

To better serve consumers with timely news and information, the Westbury Water District proudly announces the launch of our new website:

[www.WestburyWaterDistrict.com](http://www.WestburyWaterDistrict.com)



The new website was designed to provide consumers with a user-friendly experience on desktop and mobile devices. Navigation includes an entire section dedicated to **“Conservation”**; convenient ways to **“Pay Your Bill”**; a **“What’s Happening”** section for consumers to read about the latest updates on our construction and infrastructure projects; an **“FAQ”** page on water-related topics; and our “Water Quality Reports” are easily accessible.

The Board of Commissioners commented, “We are continually updating and improving our infrastructure to ensure an uninterrupted supply of high-quality water. Our new website will be representational of our commitment to our Westbury community and this communication vehicle will allow consumers to gain access to our latest news and developments at the click of a button.”