

# Watergram

A Publication of The Westbury Water District

Spring 2026

**PROGRESS  
IN  
MOTION**

## **CAPITAL IMPROVEMENT CAMPAIGN UPDATE**

### **Critical water quality projects progress across the District**

The Westbury Water District's 5-Year Capital Improvement Campaign, launched in 2022, continues to make strong progress as we move into the spring season. This comprehensive initiative is designed to meet and exceed the latest New York State Department of Health and U.S. Environmental Protection Agency (EPA) standards for emerging contaminants. Through multiple new and upgraded treatment facilities, the District is making long-term investments to ensure high-quality, reliable drinking water for our community for decades to come.

Behind the scenes, the Board of Water Commissioners, along with our engineers, consultants, and project partners, continue to advance these critical improvements while minimizing disruption to residents. At the same time, the District remains focused on securing grants and outside funding to help offset project costs and reduce the financial impact on taxpayers.

**This spring, we are pleased to share key updates and milestones across several major projects:**

#### **WELL 12 (STATE STREET)**

Although Well 12 was previously equipped with a Granular Activated Carbon (GAC) treatment system for the removal of PFAS and other organic compounds, the detection of 1,4-dioxane required the well to be taken offline.

The District is currently advancing the design of an Advanced Oxidation Process (AOP) system—similar to those successfully operating at Wells 6 and 7A—which will allow the well to safely return to service. Design and permitting efforts are ongoing, with construction to follow.

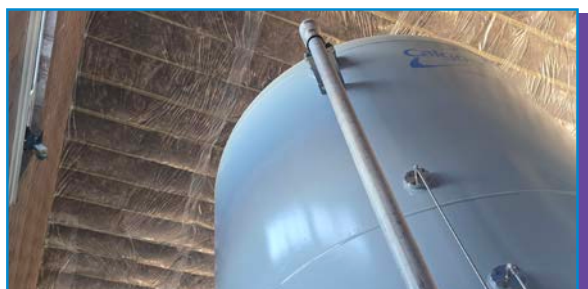
In support of this important project, the District has secured an \$11 million Water Infrastructure Improvement Act (WIIA) grant, significantly reducing the financial burden on ratepayers.

#### **WELL 10 & WELL 14 (BRUSH HOLLOW ROAD)**

Construction continues to move forward at both Well 10 and Well 14. At Well 10, the project is now more than halfway complete, with the building structure in place and GAC vessels installed.

At Well 14, the new treatment building is nearing completion, with roofing work underway. Installation of treatment equipment and electrical components is progressing, and the well is anticipated to be operational by late summer.

Both wells will feature a comprehensive, multi-barrier treatment system, including ion exchange for nitrate removal, packed tower aeration for organic reduction, AOP technology for 1,4-dioxane treatment, and GAC as a final polishing step.



**Continued  
on Page 2...**



# CAPITAL IMPROVEMENTS

...continued from cover

## WELL 15 & WELL 18 (HICKS LANE)

The District is moving forward with the new combined treatment facility for Wells 15 and 18. Following completion of the bidding process, the project has received approval to proceed to construction. The facility will incorporate GAC treatment systems designed to remove PFAS and PFOS, further enhancing water quality for residents served by this system.

## WELL 16 (DICKENS STREET )

The Well 16 treatment facility has completed its design and permitting phase and is now moving into the bidding stage. This project will include both AOP and GAC treatment systems and will be housed in a new facility that replaces the existing on-site structure. Once complete, it will play a key role in maintaining compliance with evolving water quality standards.

# Smart Water Use This Summer

## Simple Steps That Make a Big Impact

As we head into the warmer months, the Westbury Water District reminds residents that May through September marks the peak season for water usage. Increased demand during this time places added stress on the District's distribution system. In response to guidance from the New York State Department of Environmental Conservation, the District continues to work toward a goal of reducing water pumpage by 15 percent during these critical months.

Everyday choices can make a meaningful difference. By using water efficiently, residents can help protect our infrastructure, reduce costs, and preserve one of our most valuable natural resources.

### Be mindful outdoors

Use a broom instead of a hose to clean sidewalks and driveways, and make sure sprinklers are directed at lawns—not streets or sidewalks.

### Water wisely

Avoid watering during the hottest parts of the day to reduce evaporation. Consider installing rain sensors or smart irrigation controllers to optimize your system.

### Maintain your system

Check outdoor hoses, spigots, and irrigation heads for leaks. Indoors, monitor for hidden leaks—especially toilets—which can waste hundreds of gallons each month.

### Reduce unnecessary use

Keep a pitcher of drinking water in the refrigerator instead of running the tap, and thaw frozen foods in the refrigerator rather than under running water.

### Make smart landscaping choices

Use mulch to retain soil moisture and consider planting drought-tolerant flowers, trees, and shrubs that require less frequent watering.

### Limit evaporation

Cover pools and hot tubs when not in use to reduce water loss.

### FOLLOW NASSAU COUNTY IRRIGATION REGULATIONS:

To further support conservation efforts, please follow these local watering guidelines:

- No watering between 10:00 a.m. and 4:00 p.m.
- Even-numbered homes: water on even dates
- Odd-numbered homes: water on odd dates
- Homes without a number: water on even dates
- No watering on the 31st of any month



# Recognizing Recent Promotions & Achievements

*The Westbury Water District is proud to recognize two team members for their recent promotions and continued professional growth. Please join us in congratulating Gabriel and Sean on these well-earned accomplishments.*



**GABRIEL ORTIZ** recently transitioned to the role of Water Servicer. Over the past two years, Gabriel has become a valued member of the team and now calls Westbury home. He currently holds his “D” license and is working toward his “2B” certification. Gabriel has also taken a lead role in enhancing the District’s GIS mapping system, helping to track leaks, repairs, and system improvements.



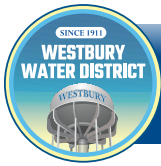
**SEAN MORRISON**, who has been with the District for just over two years, has also been promoted to Water Servicer. Sean holds his “D” license and is actively pursuing his “2B” certification. He has expanded his responsibilities to include water quality sampling and testing, contributing to the District’s ongoing commitment to safety and compliance.

## Fire Hydrant Maintenance and Flushing

The Westbury Water District will be performing routine hydrant maintenance and system flushing throughout June and July to help maintain water quality and system performance.

During this time, you may see water flowing in the streets or notice temporary discoloration (brown water) from your tap. This is normal and not a cause for concern. If discoloration occurs, run cold water for a few minutes until it clears. We appreciate your patience as we complete this important work.





# Watergram

Westbury Water District  
160 Drexel Avenue  
Westbury, NY 11590-3037

(516) 333-0427  
info@westburywaterdistrict.com  
www.westburywaterdistrict.com

**Office Hours:**  
Monday - Friday, 8:00 a.m. - 4:00 p.m.

**Board of Commissioners:**  
Rodney Caines, Chairman  
Kelby Then, Secretary  
Barry Green, Treasurer

**Superintendent:**  
Matteo Di Nuzzo

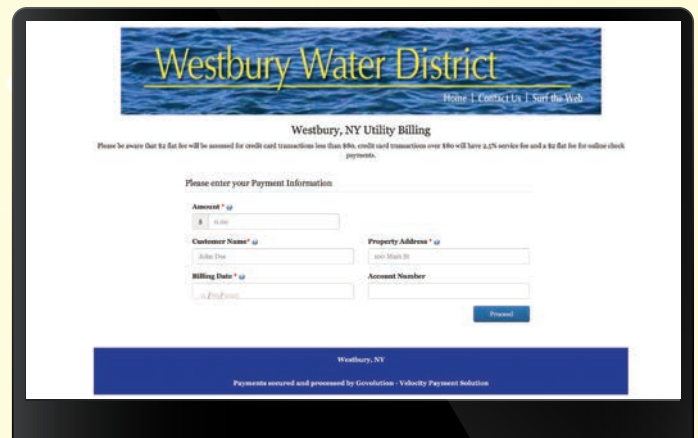
**Proudly designed & produced by:**  
PMG Strategic, Inc.  
pmgstrategic.com

PRE-SORTED  
FIRST CLASS  
U.S. POSTAGE  
PAID  
PERMIT NO.18  
WESTBURY, NY 11590

# Pay Your Water Bill Online Quick & Secure

Paying your Westbury Water District bill online is easy and secure. Our third-party payment system accepts all major credit cards and direct bank payments.

Please note: Any processing fees are charged by the payment provider, not the District.



To get started, scan the QR code or visit: 

<https://www.velocitypayment.com/client/westburyny/index.html>

Be sure to have your account number and billing date ready, as shown on your water bill.

